



Alcohol and Tobacco Control State of Louisiana

ATC Press Release

ATC Projects \$1 Million Savings from Adopting Minimum Work Requirements and Parking State Vehicles

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Baton Rouge, LA: Louisiana Office of Alcohol and Tobacco Control (ATC) Commissioner Troy Hebert recently implemented an Agency wide performance system to promote employee accountability, eliminate waste, and ensure that the taxpayers receive the maximum return on their investment into the Agency.

Hebert has also eliminated vehicle home storage for most of the enforcement division causing many to do what most workers do, drive their own vehicle to work.

ATC's Performance Based Services (PBS) system sets a minimum amount of work units that employees are required to complete each day. Unlike in the past, where employees' work productivity was not tracked and some produced far less than others with no accountability, this system requires certain standards that every employee must meet. Under the PBS system, employees failing to meet the minimum program standards may face disciplinary action and/or termination.

"As a result of maximizing productivity with fewer employees, ATC is projected to realize over one million dollars in savings. In today's tough fiscal environment, adopting proven private sector strategies is a great way to assure that taxpayers are receiving their money's worth," said Hebert.

The projected one million dollar savings is substantial considering that it is nearly 15% of ATC's current \$6.5 million dollar budget.

"The savings generated from the PBS system could be used to help fund healthcare, education, and other law enforcement, such as State Police," Hebert added.

For more information, please contact:

Troy Hebert, Commissioner of Alcohol and Tobacco Control
(225)925-4054 or troy.hebert@la.gov

Other past positive changes at ATC:

1. Cut work force by nearly 20%.
2. Reduced the amount of time it takes to get a permit from over 35 days to fewer than 10 days.
3. Decreased average customer wait time at service window from 1.5 hours to less than 30 minutes.
4. Installed GPS systems on state vehicles.
5. Required office personnel to punch a time clock.
6. Stopped agents from getting paid for lunch and dinner breaks.
7. Eliminated policy that allowed workers to drive state vehicles up to 100 miles each way from home to office each day while on the clock.
8. Enforcement Agents went from spending nearly 4 days a week in the office to now spending 4 days out in the field working.
9. Increase the amount of violations collected by 700%.
10. Opening regional offices across the state to eliminate the need to travel to Baton Rouge.